



Expect More with Aeon

Aeon is your complete solution for managing special collections and archives user services. From implementation planning through ongoing support and expert consulting services, Atlas will maximize the quality and impact of your services and return on your investment.

Turnkey Implementation Makes It Easy to Automate Special Collections Management

- **Onsite workflow consultation.** An Atlas special collections expert visits your facility to get acquainted with your staff and workflow environment.
- **Mutually agreed timeline.** An Atlas special collections expert sets up a project timeline with assigned responsibilities in Basecamp, the leading web-based project management and collaboration tool. Your login lets you track progress toward your go-live date.
- **Secure web hosting.** With our optional hosting service, we'll take care of your server setup, maintenance, upgrades and backups.
- **Site customizations.** An Atlas special collections expert walks you through a wide range of customization options to design your Aeon installation around your unique needs.
- **Onsite training.** Standard implementation services include two days of onsite training with one of our experienced Atlas trainers.
- **Reporting and metrics.** Atlas will help you take advantage of Aeon's powerful reporting functions to analyze user demographics, service delivery and collection usage.

Beyond Implementation

Our Atlas Training & Library Solutions team is committed to helping your staff make the most of Aeon's many features. In addition to comprehensive implementation support, we also offer optional consulting services, including:

- Custom reports, beyond the basic reports, to further support data-driven assessments of your special collections services.
- Additional onsite or online training for new staff and advanced/refresher training for current staff.
- Development of internal documentation for site-specific procedures.
- Workflow analysis and customization tune-ups annually or as needed.
- Case studies and service quality assessments.

Why keep your users waiting?

Take advantage of turnkey implementation, expert workflow consulting and optional hosting services. Register today for a personalized web demo at www.atlas-sys.com or email aeon@atlas-sys.com for more information.



Every new Aeon site receives expert workflow consulting, hands-on technical customizations, and skilled project management and training to ensure a quick and smooth implementation.

Once you're up and running, our Aeon service team will continue to provide prompt and dedicated support. An enhanced Concierge service package is also available to help you get the most from your Aeon software, year after year.

